



OHIO INSURANCE SERVICES AGENCY, INC.

Re: OPEC News

Dear Member:

I just wanted to pass some great news along on several fronts:

- 1.) OPEC Delta Dental – For those that have enjoyed our dental programs with Delta, thank you for your support. If you have not looked at our dental offerings we would be happy to provide information. We are entering our 17th year with Delta Dental and have not seen an increase in 3 years. Our claims have been running well and we will see only a small 2.5% renewal.
- 2.) OPEC Vision Service Plan (VSP) – Again thank you for your business and if you would like information, just let us know. We will have 0% renewal and a two year rate lock.
- 3.) Telemedicine – We are happy to announce the addition of our telemedicine program with Medical Mutual. Please see the attached flyer for additional details. Please feel free to distribute the flyer to all of your covered members.

As always, we appreciate your business and the opportunity to serve you.

Thank you.

Sincerely,

Frank Harmon

8120 Corporate Blvd.
Plain City, Ohio 43064

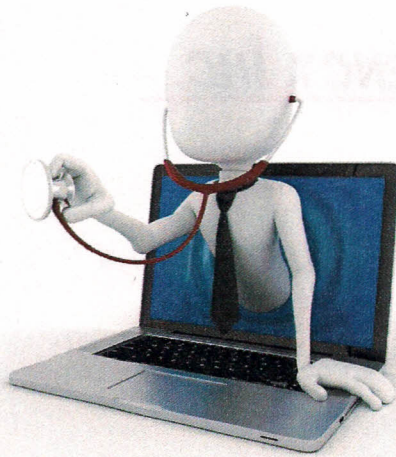
www.ohioinsuranceservices.com

P.O. Box 1136
Dublin, Ohio 43017-6136

Office (614) 873-2906

Toll Free (800) 989-9095

Fax (614) 873-2916



TELEMEDICINE

Health care at your fingertips!

Now available through your
Medical Mutual health plan!

What is it?

Get care via smart phone, tablet or computer for simple conditions, such as sinus infections, cold symptoms, rashes, ear aches and stomach pain.

What does it cost?

Same as an office visit.

Who are the providers?

Cleveland Clinic, with the assistance of Online Care Group for a national network

Who can use it?

Adults & children 6 years old and up
Patients 17 years and under must be accompanied by a parent/guardian

How long does it take?

It's typically a 10 minute consultation

Can providers diagnose & write Rx?

Yes, when medically appropriate

Where do I go?

Mobile Device:

Download App – [Cleveland Clinic Express Care](#)

Tablet/Computer:

<http://my.clevelandclinic.org/online-services/express-care-online>

When can I access?

24 hours a day, 7 days a week

Is it secure?

Yes, it's private, secure & HIPAA-compliant